Software Engineer, SRE

San Francisco or Remote (U.S.)

Doximity is transforming the healthcare industry. Our mission is to help doctors be more productive, informed, and connected. As a software engineer, you'll work within cross-functional delivery teams alongside other engineers, designers, and product managers in building software to help improve healthcare.

Our [team](https://www.doximity.com/about/company#theteam)brings a diverse set of technical and cultural backgrounds and we like to think pragmatically in choosing the tools most appropriate for the job at hand.

**One of Doximity's**[**core values**](https://work.doximity.com/)**is stretching ourselves. Even if you don't check off all the boxes below we encourage you to apply. Doximity is full of exceptional people that don't fit a mold, join us!**

**About you**

* You are a Ruby engineer at heart, very familiar and passionate about the Rails ecosystem
* You are knowledgeable of memory and CPU profiling tools to help adjust Ruby jobs and processes to use resources effectively
* You have experience working with Terraform and Chef (or similar tooling) either in a DevOps or product support capacity
* You have experience deploying, configuring, and maintaining NGINX
* You are proficient with Unix, AWS, and Git
* You are self-motivated and able to manage yourself and your own queue
* You are a problem solver with a passion for simple, clean, and maintainable solutions
* You agree that concise and effective written and verbal communication is a must for a successful team
* You are able to maintain a minimum of 5 hours overlap with 9:30 to 5:30 PM Pacific time
* You can dedicate about two weeks per year for travel to company events

**Here's How You Will Make an Impact**

* Improve the performance and scalability of services, optimize our REST and GraphQL APIs
* Address security concerns and proficiently maintain our application stack
* Troubleshoot issues across the whole stack, such as high-load, memory full, network issues and come up with temporary/long term solutions based on the root cause
* Hands-on maintenance on our Ruby on Rails and Go (Golang) applications
* Increase our automated test coverage and deployment infrastructure robustness
* Manage infrastructure using Chef and Terraform
* Active involvement in design, implementation, and maintenance of the development, staging, and production infrastructure and services your team is responsible for
* Create concise postmortems in the event of an outage
* Write and maintain run-books for other engineers to leverage
* Ensure proper security, monitoring, alerting, and reporting for the applications your team is responsible for
* Collaborate with other engineers to make sound infrastructure decisions, improve workflow, and deploy applications ready for production
* Monitor capacity, cost and plan for upgrades
* Participate in an on-call rotation